



IPKIS

IPKIS - Customer information system Overview of key features

IPKIS is the German abbreviation for IP customer information system and is a combination of the online application ipkis.de, automated notifications, and an optional connection from your IT systems to our in-house development system **IPSYS** via an order, status and document exchange interface.

Germany, Europe, worldwide. Your customer and supplier base knows no boundaries, but the same cannot be said for international commerce.

We firmly believe that a lean, transparent and, above all, legally compliant customs process will safeguard and strengthen your company's success in the long term. We use our passion and expertise every day to provide professional and competent advice, optimisation and processing of full-service solutions for every aspect of customs, thereby guaranteeing you a smooth, fast and reliable customs process.

For us, using IPKIS, optimisation starts with communication.

IPKIS allows us to focus on digitised processes without losing or preventing direct and personal contact with you. Our staff is with you every step of the way.

IPKIS helps you and us. It automates the flow of information and, as a result, saves us all valuable time and resources.

- ➔ You are instantly notified about the customs status of your transactions, and you receive the necessary information in real time without the need to request it by telephone or any other means.
- ➔ Relevant customs paperwork such as tax assessment notices, transit accompanying documents, export accompanying documents, export notices, follow-up notifications, certificates of entry, custody slips and other important documents are sent directly to your operations specialist.
- ➔ We retain these data for you free of charge for up to 12 months in your personal transaction overview, which is comparable to a document management system (e.g. for customs inspections).
- ➔ You have 24/7 online access to your consignment data (ipkis.de).

*If you would like to use **IPKIS** free of charge, please do not hesitate to get in touch. My contact details are on the header of the next page.*

**FULL-SERVICE
AGENTUR RUND
UM DEN ZOLL**





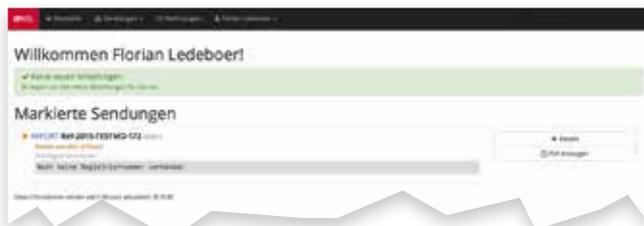
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- ➔ Dashboard showing current notifications for your own selected consignments



- ➔ Status list of all orders or personal orders



- ➔ Consignment detail view with important customs documents



- ➔ Order entry (e.g. ZAPP/BHT)



- ➔ Automated status information (e.g. export application approval, goods inspection order, investigation request)



- ➔ Order placement via an IT interface

